

REDUCE THE RISK



FOR YOU. FOR ME.

HAVE YOU BEEN FINANCIALLY IMPACTED BY COVID19?



Do you live in any of these zip codes?

79821 • 79835 • 79836 • 79838 • 79849 • 79853 • 79928 • 79927* • 79932* • 79938*
(Zip codes with an * may/may not within the required County limits)

- If your household income has decreased due to COVID-19 and,
- If you reside in one of the above-mentioned zip codes

You may **qualify for assistance** from the office of General Assistance at the County of El Paso to **pay your delinquent rent, mortgage, water bill.**

Call our office and speak to a General Assistance team member to find out how you can benefit from the available assistance.

We understand your needs, we are here to help...

COUNTY OF EL PASO GENERAL ASSISTANCE OFFICE

(915) 546-8150 or (915) 775-2791

Mon.-Fri., 8 am – 5 pm

(See reverse side of this page for documents needed to apply & qualify for assistance)

APPLYING FOR RENT ASSISTANCE OR UTILITY ASSISTANCE?

PLEASE PROVIDE THE FOLLOWING:



1. **Complete the CARES assistance application.** (Apply online at www.epcounty.com/famcom/generalassistance.htm or call our office 915-775-2791)
2. **Verification of household residence.** Provide a copy of your lease. Your lease will help us verify the zip code you live in is within the County limits (not city limits).
3. **Provide verification of hardship due to COVID-19.** Provide proof Unemployment – Payment Record or official letter stating Separation of work.
4. **Provide current government-issued photo ID, driver's licence and/or state ID for all adults in household.**
5. **Provide copy of current bill plus arrears to be paid.** The bill must be in the name of the client applying for assistance or a household member.
6. **Provide all documentation within 10 days after completing your application.**



APPLYING FOR MORTGAGE ASSISTANCE?

PLEASE PROVIDE THE FOLLOWING:



1. **Complete the CARES assistance application.**
Apply online @ www.epcounty.com/famcom/generalassistance.htm or call our office 915-775-2791
2. **Verification of household residence. Provide a copy of your monthly mortgage statement.** This document will help us verify the zip code you live in is within the County limits (not city limits).
3. **Provide verification of hardship due to COVID-19.** Provide proof Unemployment – Payment Record or official letter stating Separation of work.
4. **Provide current government-issued photo ID, driver's licence and/or state ID for all adults in household.**
5. **Provide all documentation within 10 days after completing your application.**



ReducetheRisk915.org



TEXAS A&M UNIVERSITY
Colonias Program